

The new northwest.bank

Frequently-asked questions

At Northwest, we're committed to giving you peace of mind when banking online. That's why we've transitioned northwest.com to our new domain, northwest.bank. This transition provides an extra layer of security for visitors to our site, reducing the risk of cyber threats.

Q: Why .BANK?

A: A .BANK domain has a higher level of security than any other domain, adhering to security requirements developed by the industry, including the American Bankers Association. .BANK domains help prevent you from being redirected to fake bank websites, making it more difficult for criminals to spoof a .BANK domain. In addition, when you visit <https://www.northwest.bank>:

- Only verified financial institutions are eligible for .BANK domains, unlike .COM domain websites.
- .BANK environments provide an enhanced level of security against imposter sites and peace of mind for customers and business partners
- .BANK helps prevent users from being redirected to fake bank websites through the use of Domain Name System Security Extensions (DNSSEC), a required component for .BANK domains.

Q: What do I need to do?

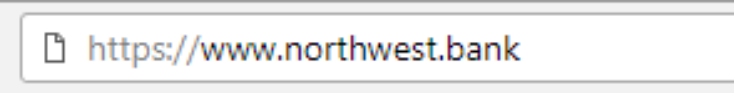
A: Nothing, you'll automatically be redirected to the new URL. If you have our website saved to your favorites, you may want to update it to northwest.bank.

Q: Will northwest.com take me to your site?

A: Yes. Whenever you type northwest.com into your browser, you'll be rerouted to northwest.bank.

Q: Will the site look different?

A: No. Our new domain will look the same as our current site. The only noticeable difference will be the address bar, which will read www.northwest.bank.



<https://www.northwest.bank>

